



"We must be on the side of the poor, the dispossessed, of those who have nothing. We need to talk about them because the world needs to know, because the people wish to feel involved, because the tragedies do not pass into oblivion"

Paola Biocca

Paola Biocca Rehabilitation Center

Amman, Jordan

Non-Profit Prosthetic Center

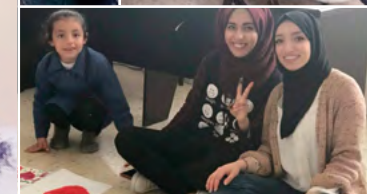


خط الحياة للإستشارات والتأهيل

Life Line For Consultancy & Rehabilitation



UPDATE
2018-2019



CHECKING ACCOUNT:
Banca Etica - n° 5090509

IBAN:
IT5550501803200000015090509

PAYABLE TO:
Italian Campaign to Ban Landmines Onlus
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CAUSAL:
Jordan/Paola Biocca Center



Total population
9,531,712
1,3 million Syrians,
600 thousand Egyptians
600 thousand Palestinians,
130 thousand Iraqis,
31 thousand Yemenis,
23 thousand Libyans
and 198 thousand people
of other nationalities.

CONTEXT

Emergency

According to the United Nations High Commissioner for Refugees (UNHCR) - (Report- February 2018), the number of refugees in Jordan is nearly 740.160. 5.7% of the refugees reported injuries and in 3 cases out of 4 the injury risks to lead to a permanent disability. 41% of these disabilities is related to mobility, the causes: 25% bombs, 25% accidents, 18% bullets, 15% shrapnel, 2% torture.

In brief:

2014-2015

Start up of the Centre.

2016

Daily operations in PROSTHESIS, TRAINING in COMMUNITY REHABILITATION is added to the fitting activities.

2017

Increase in the PARTNERS network, 100 medical PATIENTS, ongoing assistance to all the people involved in the assistance scheme.

2018

ART-THERAPY project, start-up of the ORTHOSES laboratory.

2019

Jordanian and Italian technicians exchange through INTERNSHIPS, achieved daily operations in the field of Orthoses and Prosthesis.

GUIDELINES



Non-profit nature: offering free rehabilitation services to people who need assistance.



Equal access to quality services regardless of age, religion, gender and nationality.



Interdisciplinary approach to recover physical mobility and to provide peer-to-peer assistance.



Management of the project by local staff based on continuing education and peer-to-peer support.



Networking

open to any collaboration with institutions, establishments, local and international NGOs.

CENTRE ACTIVITIES

2014/2015 € 73.435,00

2016 € 70.290,00

2017 € 136.036,00

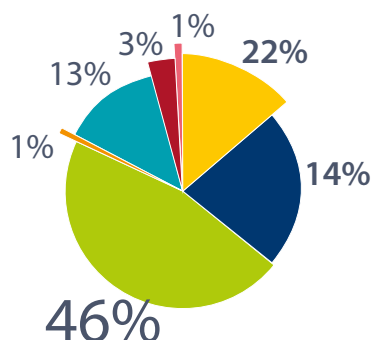
2018 € 87.436,00

2019 € 32.386,00
at the beginning of the year

Opening balance.

As stated in this report and the previous ones that are intended to provide periodical updates, the use of skilled human resources was characterized by gratuitousness, representing an added value to the project, this coupled with the equipment donated by technical partners, the discount on purchases of technical tools (around 30%), and the free delivery of materials accessed through MAECI/AICS, leads at around Euros 30k per year of resources acquired through specific valorisations.

EXPENDITURE: 2015 - 2016 START UP

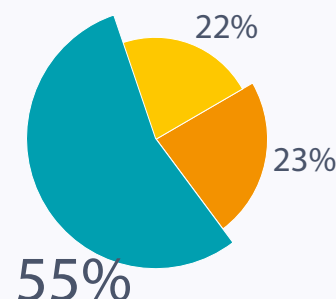


- **46% DEVICES**
- **1% HUMAN RESOURCES ITALY**
- **13% ADMINISTRATIVE EXPENSES:** rent, property utilities, contractual fees and municipal taxes, shipping, bank deposits, on-site transport, customs.
- **3% MONITORING MISSIONS AND TRAINING**
- **1% COMMUNICATION**
- **22% MACHINERY AND TOOLS** including machines purchased in Italy and machinery and equipment purchased in Jordan.
- **14% LOCAL STAFF**

2017

DONATION

2018



• **55%**

Foundations:

Fondazione Nando ed Elsa Peretti
Fondazione Prosolidar Onlus
Fondazione Alta Mane Italia

• **23%**

**PARTNER
YOU ABLE ONLUS**
Private Donations
**CAMPAIGN TO BAN
LANDMINE**

- MAECI - AICS Funds
- UNMAS
- ANVCG Onlus
- 5x1000
- Private Donations

• **22%**

**Otto per Mille
Waldensian Church**

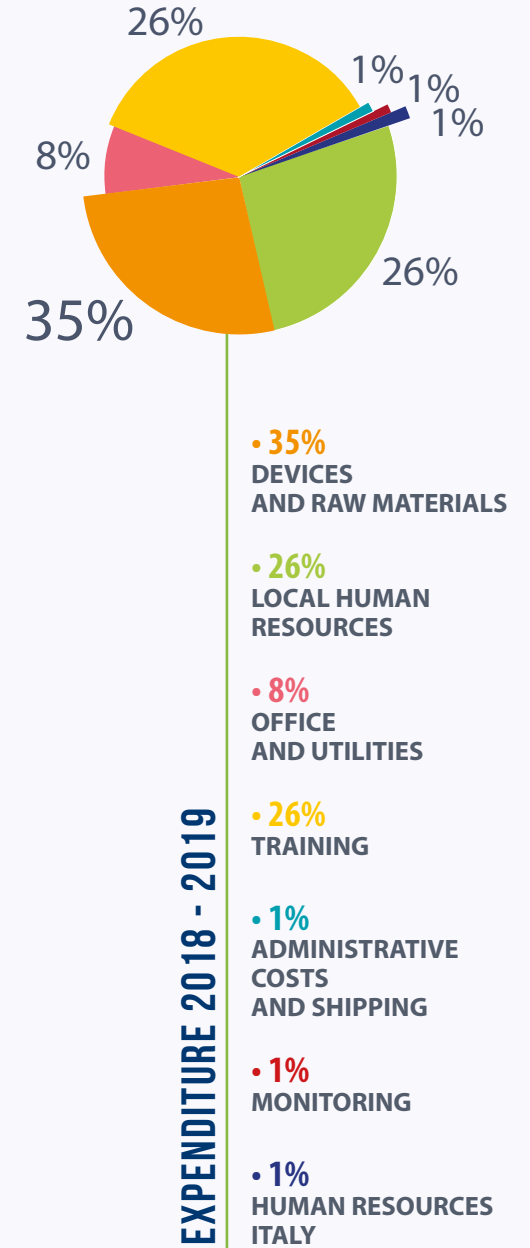
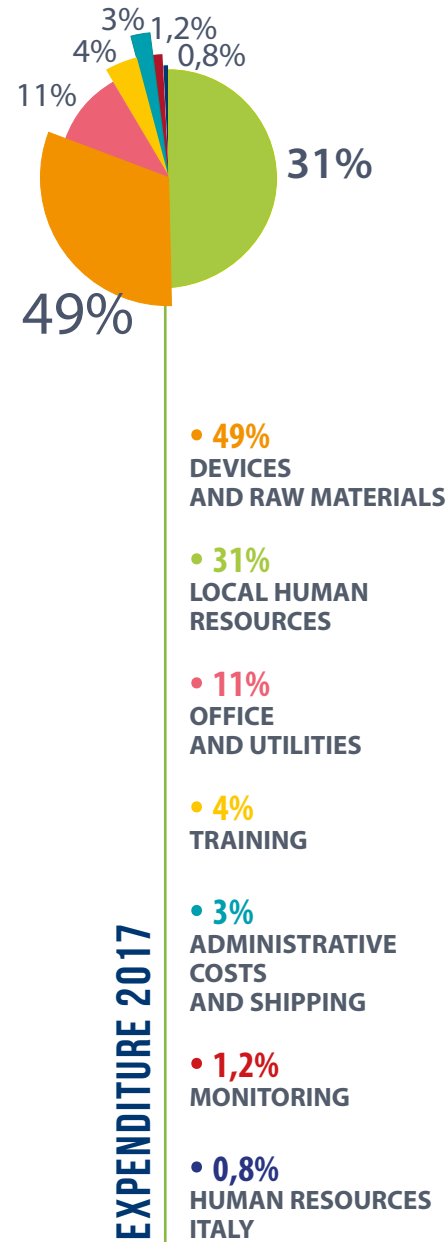
• **35%**

• **34%**

• **31%**

THE 2019 IS DEDICATED MAINLY TO THE DEVELOPMENT OF THE ORTHOSES LAB AND PROFESSIONAL TRAINING OF ORTHOPAEDIC TECHNICIANS.

Since 2019, the goal is to create the conditions for SUSTAINABILITY as the Center may cover a percentage of annual operating costs up to 30%, thanks to the constant and high valorisations in terms of voluntary work and donations of materials, and thanks to local and direct fundraising.



Beneficiaries

Most of the refugees with a disability due to war are young people (under 30), women and children. Locally, enter the centre also victims of accidents / surgical errors / diseases (mainly tumours and diabetes).

Who are the beneficiaries?

- **direct patients** of the orthopaedic ambulatory (word of mouth by other users and staff).
- **the patients reported by the Ministry of Social Development and the Ministry of Planning (in charge of the refugees).**
- **patients reported by partners:** among others, patients at the El Hussein Cancer Foundation in Amman (at the forefront in tumour treatment - paediatric) and at the Hospital of Médecins Sans Frontières in Amman.
- **patients reported** in refugee camps and other Municipalities from other **Italian and international NGOs.**

Indirect beneficiaries are all the families and community members close to the people with disabilities who will complete the rehabilitation programme.

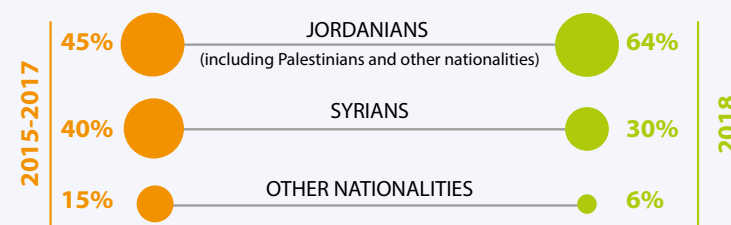


Characteristics of patients 2015-2017 2018

CAUSES OF AMPUTATION

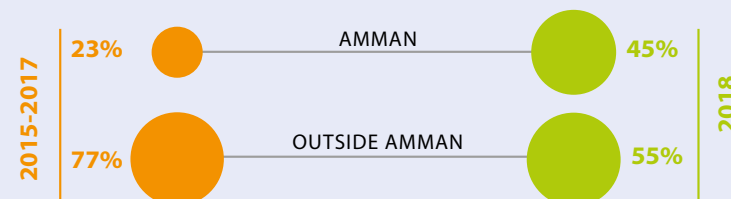
DISEASES AND MEDICAL ERRORS	40%	●
WAR	36%	●
ACCIDENT	16%	●
CANCER	7%	●
CONGENITAL DISABILITY	1%	●

PATIENTS



The causes of amputation among the Jordanians are different (disease, bullets, accidents, tumours), among the Syrians the amputations are all due to war wounds and accidents with devices/war surplus.

LOCATION



AGE



REHABILITATION PROGRAMME

Patient's and family knowledge, visit at home or at the hospital (the visit is made by Kamel Saadi, Director of the centre - he is an amputee - sometimes accompanied by one of the users already assisted).

FIRST VISIT TO THE CENTRE

assessment of the amputation stump, planning the rehabilitation programme and, when possible, a temporary prosthetic socket.

AFTER 3 DAYS

first prosthesis fitting, the patient is supported in walking and learning to optimize the use of the prosthesis. The prosthesis is kept by the patient.

AFTER 1 WEEK

the patient returns to check that the prosthesis fits well, any change is made while explaining how to make adjustments and small maintenance independently. For any problem or question the patient can return to the centre at any time.



Every new patient, from the first visit, will return to the Centre 4 times while the follow-ups will end in approximately 2 months.

Full assistance is provided throughout the rehabilitation programme, which includes not only the fitting process and learning how to operate the prosthesis, but also the psychological and social support provided to the persons who needs assistance, and if necessary to their families.

*Photo above: Chiara Zannini and some students during the training mission in Community Base Rehabilitation;
Photo below: one of our beneficiaries at the Centre, accompanied by the family and the Global Humanitaria staff.*

PROJECT TIMELINE

2015

ONCE FULLY OPERATIONAL

- fully equipped orthopaedic workshop (workshop, fitting and plaster room, administrative office).

- selection and **consolidation of staff**;
- **well-established patient load procedures**, rehabilitation assistance and follow-ups;
- well-established **monitoring of the activities**;
- **local operational partnerships** with institutions, reception centres, hospitals and **international NGOs**. El Hussein Cancer Foundation, Medecins sans frontieres;

2016
2017

- **21 young people**, caregivers and recent graduates trained in the field of Community Rehabilitation;

- **equipped a van as a mobile “workshop”** used both for on-site prosthesis maintenance and for patient transport;
- **hired a second orthopaedic technician** and established collaborations with external consultants for the supervision of prosthesis procedures;
- **positive audit** by external orthopaedic technicians; concluded new partnerships.

end
2017

REACHED THE NUMBER OF 100 PATIENTS.



Since 2015
the Centre works
daily with a staff
of 3 orthopaedic
technicians and
1 manager.

Many partnerships have made the realization of the project possible: the Italian Foundations and the Waldensian Church who supported the project, visiting the Centre and meeting the staff and patients; institutions and organizations, both local and international, such as the Italian Embassy in Amman, AICS (Amman), Global Humanitaria and Médecins sans Frontières; Italian and international device companies, not only for the discounts applied but also for periodic donations of materials; Italian orthopaedic centres that host our orthopaedic technicians for training; physiotherapists and volunteer Italian doctors in rehabilitation who managed community rehabilitation trainings; external consultants – a supervisor orthopaedic technician and a volunteer doctor in rehabilitation involved in the treatment of complex cases; patients of the Centre acting as volunteers, visiting new patients and contributing to the activities.

2018
2019

Consolidate the prosthetic and rehabilitation activity

through **formal partnership protocols**
with other institutions.

Start up of the orthosis laboratory (Container summer 2018), set up thanks to the National Association of Civilian Victims of War Onlus, the Ministry of Foreign Affairs and International Cooperation, the Italian Embassy in Amman and WFP-UNHRD.



New CBR modules

2018
2019

Art-therapy project

October 2018: completed the training module in **Rehabilitation on a Community Base** held by Dr. Germano Pestelli and Dr. Chiara Zannini in Amman. 15 participants: recent graduate students from the University of Amman and some operators from the Médecins sans Frontières Hospital.



It aims to trauma recovery for the children of the Centre. Thanks to the Alta Mane Italia Foundation, the 2018 pilot project involved 16 children from 6 to 12 years and 14 technicians (psychologists, physiotherapists/orthopaedics, specialists in visual arts).

September 2018: Start up of the “Paola Biocca Rehabilitation Centre: **Focus on Training**”, the project funded by the Waldensian Church, 8 × 1000 office will launch in 2019 a training exchange programme between Jordanian and Italian orthopaedic technicians. Thanks to the Italian partners Officine ortopediche ITOP (Rome) and Centro Ortopedico Marchigiano.

Next step: launching a programme to welcome students from the University of Perugia at the Centre.

“High quality material/ components; Free of charge; Local team; Good approach with 50/50 Jordanian and beneficiaries from other countries; Highly dedicated manager and team; Interesting holistic approach for acceptance of the prosthesis; Workshop goes more for quality than for quantity, follow-up until client is fully happy; Customer-oriented, flexible in appointments, they come to the hospital – no transport needed; One week work between visits, casting, fabrication of prosthesis in center and start of training; Training time depending on multiple factors, 4-6 weeks” (External technical audit, 12/02/2017)

Photo: young technicians of the centre with one of the girls involved in art therapy.

Support the center Paola Biocca Amman

Gives a leg / uphold CPOs Volunteer

Want to donate an aid to allow a person to walk?

- **50 €** you can donate an hour of physiotherapy.
- **150 €** you can donate a prosthetic liner.
- **220 €** you can donate a prosthetic knee.
- **230 €** you can donate a prosthetic foot.
- **470 €** you can donate a full transtibial prosthetic lower limb.

Contribute to support the work of CPOs.

- with a donation of **€ 100** you can choose to support the work of the center for one day.
- **500 €** you can dedicate your donation to the payment of a young technical trainees for one month, the specific causal in your transfer: "Orthopedic Technician".
- You can **make a donation to support to the extent that you want the Centre.**

Voluntary

- You are an orthotist?
- Do you want to offer your expertise?

Offer the support of your company

Many are the ways of support, logistic support to the donation of products for the workshop, transport equipment, orthopedic products. Want to help participating / by involving colleagues and / or employees in the activities organized in Italy?

write us at:

- info@paolabioccacenter.eu

Authorizations by the Jordanian Ministries are foreseen to declare regularly the amounts of the funds used. The local management of the project in administrative terms is of Life Line Consultancy and Rehabilitation, which reports with regular invoices and statements. The Jordanian Association is also obliged, under Jordanian non-profit regulations, to audit an external certification body every 3 years.

DONATE BY BANK:

BANK ACCOUNT **Banca Etica**

IBAN: **IT55S0501803200000015090509**

TO: : **Campagna italiana Contro le Mine Onlus**

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Special thanks



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